

Tools For Success

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COMPLETE 11i PRODUCT DOCUMENTATION AVAILABLE ON APPSNET!

Need Oracle manuals? Find all Release 11i Product Documentation online at <http://www.oracle.com/appsnet>. This site includes the User's Guides, Implementation Manuals and other guides such as the Open Interface Manuals, Troubleshooting Guides and guides specific to a product such as the AR Tax Guides. The guides are available for each product under their specific family group (i.e. Receivables under Financials and Contracts under Service). Also find technical papers, video presentations, and the latest on upcoming events from Oracle.

ACS has been working with Oracle Release 11i over the past few months with a variety of customers:

- Led an Oracle Release 11i Financial Implementation with integration to the Oracle CRM, Order Management, I-Payment and I-Store Applications for an Internet Business.
- Project Managing the implementation of Oracle Financials and Distribution Applications throughout Global Operations for a fresh food producer, transport and marketer.
- Worked with team members to prepare for upgrade of Financials and Process Manufacturing Applications from Release 10.7 to 11i for a pharmaceutical firm.
- Working with team members to prepare for upgrade of Financials from Release 11.0.3 to 11i. for a worldwide, multi-billion manufacturing corporation.
- Team members are currently analyzing environments and developing project scopes for several other clients.

ACS encourages the sharing of knowledge and information. Please contact us if there is anything we can do to assist you in your implementation or upgrade plans. We look at the long-term goal in working with all customers. Unlike some other vendors, our leadership is intent on establishing and maintaining the relationship for the future. Everyone in our organization is focused on delivery, even at the project management level.

In this Issue:

*Redline
Support /
Working
Remotely*

APS

*Upcoming
Events*

Red Line Consulting

**More Oracle
Experience for
Less!**

ACS's new Red Line Consulting (RLC) offers your organization remote functional Oracle knowledge as a supplement to your internal information technology team. RLC support comes from the same experienced professionals that consult on-site for us. Many of our consultants have their CPA and/or MBA along with extensive industry background in Oracle applications through Release 11/11i. We have experience in a wide range of industries and technologies and you'll be pleasantly surprised with the additional technical requirements our consultants may satisfy.

How much? Contracts can run as low as \$75 an hour for experienced Oracle support.

What does it take? Time is purchased in blocks of 20 or 50 hours and is established monthly.

Can Remote Support Work For You?

By: Kim deBen, Senior Consultant

If your project's expenses are exceeding your project's budget, would cutting out travel expenses help? Travel expenses can account for anywhere from a quarter to a third of your project budget. There is a way to help cut down or eliminate that expense by using ACS's Red Line Support. The obvious benefit is a reduction in travel and travel related costs, but you also have a reduction in needed office space. In some cases, this too, can be a major benefit.

Working remotely may have at least one drawback. There is a lack of face to face interaction, and sometimes this can be very beneficial. Maybe even necessary on occasion. However, with today's technologies, being out of sight doesn't mean being out of touch. Telephones, cell phones, pages, email, teleconferencing and video conferencing can bring a person well within reach. When it is necessary to be on site, an occasional plane ticket is still much cheaper than a weekly plane ticket.

Deciding if you can use remote services should not be based on cost alone. The scale of the project should also be considered. If it's a large-scale project it may be necessary to have only on-site consulting. However, a mix of on-site and off-site may work just as well. One thing you need to remember is that you should be comfortable with the arrangement and the consultants that are working for you.

Advanced Planning & Scheduling: The Power of the Internet!

The latest in advancements in supply chain management comes in the form of Oracle Advanced Planning Scheduling (APS). From MRP to MRP II to APS, the year 2000 brings us the ability to utilize Internet technology that provides companies an efficient, low-cost medium for business communication, data analyzation, demand forecasts, production schedules and inventory needs. Several benefits are:

- Increased Revenues
- Reductions in supply chain cycle time
- Ability for greater on-time deliveries
- Greater customer satisfaction
- Just-in-time inventories
- Higher resource utilization
- Rapid fulfillment of orders
- Faster communication between supply chain members

Typically, MRP and ASP systems were designed for individual facilities. Now ASP allows more flexibility in including outside partners and global operations. Information can be shared in an instance.

APS is fully integrated with the Oracle's 11i E-Business Suite, but it can also operate stand-alone, integrating with other ERP systems. APS is backward compatible with Oracle Applications.

Upcoming Events:

- November 15th, Eastern States
OAUG www.esoaug.org
- November 14th, Washington DC
OAUG www.dcoaug.com
- November 16th, Mid-Atlantic
OAUG www.oaug.org/midoaug
- November 17th, Atlanta OAUG
www.atloaug.org
- November 17th, Southwest
Regional OAUG
www.oaug.org/sroaug
- December 8th, FOAUG
www.foaug.org
- February 20-23, Oracle Application
World www.oracle.com

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